

Key Performance Indicators 2015/16 - Targets

Directorate	KPI Ref 2015/16	Description	Target 2014/15	Q3 2014/15	Proposed Target 2015/16	Increased Target Yes/No	Comments/justification for proposed target for 2015/16 and reasons for targeted reductions in performance
Governance	GOV04	What percentage of major planning applications were processed within 13 weeks?	75.00%	94.40%	75.00%	no/same	With the upturn in work this is an appropriately challenging target.
		Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed quarterly.			Amber tolerance = 2% below target		
	GOV05	What percentage of minor planning applications were processed within 8 weeks?	90.00%	93.46%	90.00%	no/same	
		Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed quarterly.			Amber tolerance = 2% below target		
	GOV06	What percentage of other planning applications were processed within 8 weeks?	94.00%	94.78%	94.00%	no/same	
		Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed quarterly.			Amber tolerance = 2% below target		

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Governance	GOV07	What percentage of planning applications recommended for refusal were overturned and granted permission following an appeal?	19.00%	20.59%	19.00%	no/same	No suggested change at present - but need to assess the impact of the status of the Local Plan on decision.	
		Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed quarterly.			Amber tolerance = 2% above target			
	GOV08	What percentage of planning applications, refused by members against a recommendation, were granted permission following an appeal?	50.00%	62.50%	50.00%	no/same		Members appear satisfied with this target.
		Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed quarterly.			Amber tolerance = 5% above target			

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Neighbourhoods	NEI010	<p>What was the net increase or decrease in the number of homes in the district?</p> <p>Corporate Comment: Indicator to be retained for 2015/16. Performance to be reviewed annually.</p>	230	172.5	<p>230</p> <p>Amber tolerance = within 5% below target</p>	No (same)	<p>It is difficult to set a target for this indicator as the council does not have much control over the outcome, as it does not have control over how many housing units are built in the district. Obviously the Council can encourage more building of dwellings by granting planning permission, making strategic housing site allocations through the Local Plan etc., but it doesn't actually build the houses (apart from a small proportion of Council homes more recently), so we cannot control if and when they are completed. Even if a site is given planning permission, the state of the housing market can mean that at times, house builders will not complete units they have permission to build, as if they can't sell them then they will wait to complete them later on. This means that even if we grant enough permissions, we can't guarantee a completion rate. Since the East of England Plan (regional Plan which set our housing targets) figure was revoked, the Council has been working towards identifying its own housing target through work on population projections and a joint Strategic Housing Market Assessment with 3 adjacent local authorities. The eventual SHMA will help guide the identification of a new housing target through the Local Plan process. As this process is not yet complete there is no current housing target, and so there is no adopted figure on which to base a target for NEI010. A sensible target in the meantime would be to use an average of the actual completions in the district for the last 6 financial years. This period would include the recession but also the start of recovery recently. The average of actual completions for the last 6 financial years (2008/09 to 2013/14) is 229.5 net dwellings, so we agreed to use 230 as the annual figure for the target.</p>